EXHIBIT EC/12

From: dayaa Dayaaldeen [mailto: Sent: 19 March 2019 00:44 To: Chan, Esther <<u>Esther.Chan@brent.gov.uk</u>> Subject: Re: Amira Lounge Heather Park Hotel, Heather Park Drive, HAO 1SN

Dear Esther,

I checked and its appear not from us as we have big space of parking. I assume its not our customers. Furthermore I hired extra staff for valet Parking.

Many thanks, Yusif

On Fri, Mar 15, 2019 at 4:52 PM Chan, Esther <<u>Esther.Chan@brent.gov.uk</u>> wrote:

Dear Yusuf,

Following our meeting on Wednesday 13th March 2019 with PC Nicola McDonald, I am writing to inform you that the Council have received a further complaint alleging that last night your patrons were entering the premise after midnight.

At 4:35hrs, residents were disturbed by patrons leaving the premises. Your patrons were shouting, slamming car doors and sounding the horn. Furthermore, it would appear that your patrons are parking on double yellow lines.

Can you look into the matter and contact me on Monday to discuss.

Kind Regards

Esther Chan

Licensing Inspector

Planning, Transportation & Licensing

Brent Council

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